RETURN TO TRAVEL

We are making adjustments to the Delta experience in order to ensure that when we fly together, you can do so confidently. Here’s what to expect:

AN ELEVATED STANDARD OF CLEAN:
We’re committing to clean for the long haul with practices like:

- **Sanitizing**
  We are expanding electrostatic spraying to all aircraft before departure

- **Air Filtration**
  We have advanced air filtration systems known as HEPA filters, which extract more than 99.999% of viruses

- **Cleaning Checklists**
  We’re following an extensive cleaning checklist to ensure everything is clean before every flight

PEACE OF MIND AT EVERY STEP OF THE TRAVEL JOURNEY:

**At the Airport**
We’ve made enhancements to our airport procedures to ensure we provide you with peace of mind from the very start of your journey:

- Extra focus on cleaning high traffic areas such as ticket counters, kiosks, gates, jet bridges and baggage claim areas
- For everyone’s safety, customers and employees are required to wear face coverings throughout the travel journey
- Delta Sky Club® operations are being consolidated and we are temporarily discontinuing shower service and scaling back our food and beverage for your well-being

**Before Your Flight and Boarding**
We’re changing our policies to make space for safer travel:

- Pausing automatic, advance Complimentary Upgrades and processing available upgrades at the gate
- Middle seats are blocked on all flights. On smaller aircraft, select window and aisle seats will be blocked.
- Boarding from the back of the plane to the front to limit passenger interaction

**On Your Flight**
We’ve made adjustments to the onboard experience in order to reduce touchpoints:

- Non-essential materials, including Sky magazine, will be removed from seat-back pockets on all aircraft
- Offerings are pared down to only essential food and beverage options
- Customers in all cabins will now receive their own personal snack bags with sani-wipes on domestic flights

**Kiosps apply. See delta.com/c coronacoverag for more information. Subject to change, accurate as of May 6, 2020. See delta.com/coronacoverage for the latest updates. ©2020 Delta Air Lines Inc. TOL-03-054605.**
Here's a snapshot of where Delta is planning to fly internationally in May.

<table>
<thead>
<tr>
<th>ORIGIN</th>
<th>CANADA</th>
<th>CARIBBEAN</th>
<th>CENTRAL AMERICA</th>
<th>MEXICO</th>
<th>SOUTH AMERICA</th>
<th>TRANSATLANTIC</th>
<th>TRANS PACIFIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATL</td>
<td></td>
<td>St. Croix (STX) - Sat. only</td>
<td>St. Thomas (STT) - Less than daily</td>
<td>San José, CR (SJO) - Less than daily*</td>
<td>Mexico City (MEX) - Less than daily</td>
<td>Lima, Peru (LIM) - Less than daily*</td>
<td>Amsterdam (AMS) - Daily</td>
</tr>
<tr>
<td>DTW</td>
<td>Montreal (YUL) - Daily</td>
<td>Ottawa (YOW) - Less than daily</td>
<td>Toronto (YYZ) - Daily</td>
<td></td>
<td></td>
<td></td>
<td>Amsterdam (AMS) - Daily</td>
</tr>
<tr>
<td>MSP</td>
<td>Calgary (YYC) - Less than daily</td>
<td>Edmonton (YEG) - Less than daily</td>
<td>Winnipeg (YWG) - Less than daily*</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>JFK</td>
<td>Toronto (YYZ) - Daily</td>
<td>Santo Domingo, DR (SDQ) - Sat. only</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SEA</td>
<td>Vancouver (YVR) - Daily</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Seoul-Incheon (ICN) - Less than daily</td>
</tr>
<tr>
<td>SLC</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Domestically, Delta continues to provide flights to all U.S. hubs and top markets on a significantly reduced schedule.
- Delta continues to evaluate summer schedule and will adjust as needed.

*Denotes service will start second half of May. Subject to change; accurate as of May 6, 2020. ©2020 Delta Air Lines Inc. 26-05-G39594